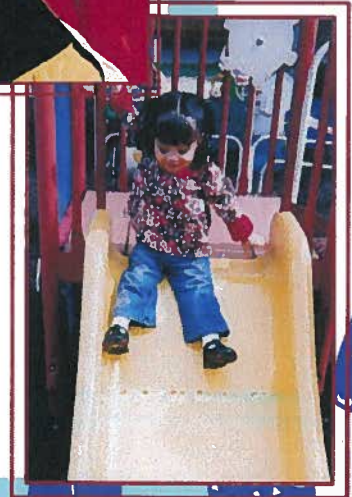
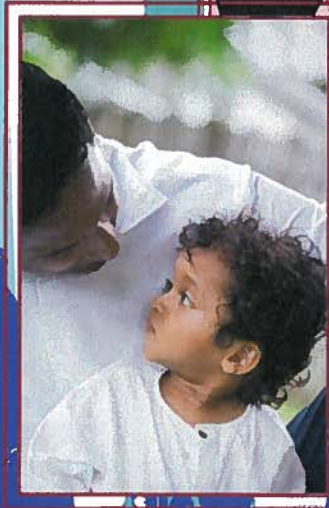
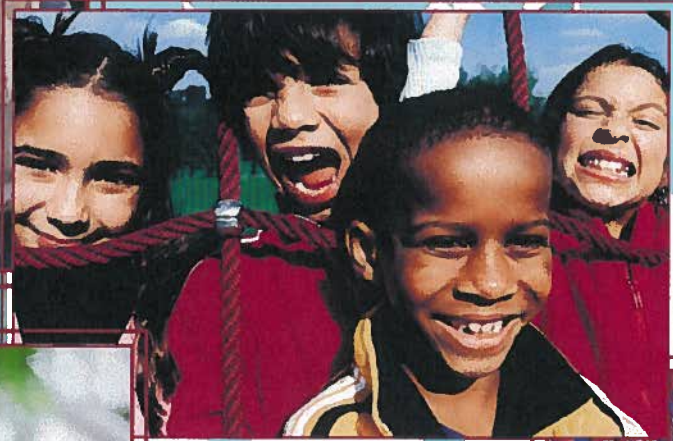


WAGES

Community Resource Guide



Wayne Action Group for Economic Solvency, Inc. (WAGES)

601 Royall Ave., Goldsboro, NC 27534

(919) 734-1178

www.wagesnc.org

Table of Contents

Alpha Arms Housing Center	1
American Red Cross.....	1
Angel Food Ministries	1
Area Churches in Action	2
Blood Lead Poisoning Prevention.....	2
Board of Elections- Wayne County	2
Child Care Resource and Referral.....	3
Child Health Program (Wayne County Health Dept.).....	3
Child Service Coordination	3
Child Support Enforcement Program.....	4
Children’s Developmental Services Agency (CDSA).....	4
Community Affairs Commission.....	5
Community Services Block Grant (WAGES).....	5
Community Soup Kitchen	5
Consumer Credit Counseling Service.....	6
Crisis Intervention Program	6
Domestic Violence Administration Office.....	6
Dropout Prevention Program	6
Eastpointe (Mental Health Services).....	7
Edgewood Community Developmental School.....	7
English as a Second Language	7
Family Planning Services.....	8
Food Stamp Program	8
Fremont, Town of.....	8
General Education Development (GED).....	9
Goldsboro, City of.....	9
Goldsboro Pediatrics	9
Habitat for Humanity	10
Hispanic Community Development Center	10
House of Fordham.....	10
Housing Authority (Goldsboro).....	10
Immunizations (Wayne County Health Dept.).....	11
Individual and Family Adjustment Services	11
Legal Aid of North Carolina.....	12
Literacy Center (WCC).....	12
Low Income Energy Assistance.....	12
Maternal Health Program.....	13
Mount Olive Housing Authority	13
Mount Olive, Town of.....	13
NC Cooperative Extension.....	14
NC Employment Security Commission	14
Project Share	15
Protective Services for Adults.....	15
Read to Succeed	15
Salvation Army.....	15
Section VIII Housing	16
Success in School	16

Supplemental Security Income (SSI)	16
TEDI Bear Children’s Advocacy Center	17
Transportation.....	17
United Church Ministries.....	17
WAGES	17
W.A.T.C.H Mobile Medical Unit	18
Wayne Community College	18
Wayne County Dept. of Social Services	19
Wayne County Health Department	19
Wayne County Public Library.....	20
Wayne County Public Schools.....	20
Wayne County Register of Deeds Office	20
Wayne County Sheriff’s Department.....	21
Wayne Memorial Hospital.....	21
Wayne County Public Transportation (G.A.T.E.WAY Transit)	21
Wayne Uplift Resource Center	22
Weatherization Program (WAGES)	22
Women, Infants, and Children (WIC) Office.....	22
Workforce Investment Act (WIA).....	23
Domestic Violence Resource List	23

Alpha Arms Housing Center

Address: 201 Alpha Court, Goldsboro NC
Phone: 919-735-1222

Function: To provide housing for low and moderate income families.

Services/Programs:

1. Offering 1,2,3 or 4 bedroom apartments
2. Some Section 8 subsidies available
3. Water, stove, refrigerators, heating and A/C unit furnished
4. 6 month lease required

Contact Person: Annette Bryant, Manager
Eligibility: Varies depending on number of persons in family
Office Hours: 10:00a.m. – 5:00p.m. (M-F)

American Red Cross – Wayne County Chapter

Address: 600 N. George St., Goldsboro NC
Phone: 919-735-7201 (Emergency: 731-1400)

Function: To act as medium of communication between the American people and their armed forces and as the national relief agency for care of people as a result of disaster.

Services/Programs:

1. Disaster relief
2. Nursing services
3. Blood program
4. First Aid & CPR Training
5. Swimming & water safety program
6. Community services including assistance to other agencies
7. Counseling, financial assistance, emergency communications and reporting, information and referrals for military families and veterans.

Contact Person: Chuck Waller, Director
Fees: Fees for courses
Area Served: Wayne County
Office Hours: 8:30a.m. – 4:30p.m. (M-Th, Closed Fridays)\n
Web: www.redcross.org

Angel Food Ministries

Address: PO Drawer A., Goldsboro, NC
Phone: 919-580-4359

Function: Program provides monthly food package, meat package specials, and fruit/vegetable specials which vary in price.

Contact Person: LaTerrie Ward
Area Served: Wayne County
Office Hours: 8:00a.m. – 5:00pm. (M-F)

Area Churches In Action

Address: 104 S. Center St., Mt. Olive, NC (Thrift Shop) 113 Smith St., Mt. Olive, NC (Food Pantry)
Phone: 919-658-6178 (Food Pantry)
919-658-0942 (Thrift Shop)
Services/Programs: Rent, electricity, water, fuel for heating, medical, pharmacy, groceries, food from pantry, other services by approval from 2 board members.
Eligibility: Phone interview, personal interview at discretion of ACIA, must have all payment in hand for rent or utility bill before assistance will be provided.
Limitations: \$200 unless approved by 2 board members; No deposits paid; No help if power is turned off; 2-year period before repeat assistance; Food pantry- once every 6 months unless special circumstances; Medication may receive more frequent help depending on circumstances.
Fees: None
Area Served: Mt. Olive, Dudley, Seven Springs, Calypso, Faison
Office Hours: Thrift Shop: Monday- 10:00a.m.-11:00a.m., Thu-Fri- 1:00p.m.-2:00p.m. Food Pantry: Tue-Thu- 1:00p.m.-4:00p.m.

Blood Lead Poisoning Prevention Program (Wayne County Health Dept.)

Address: 301 N. Herman St., Goldsboro, NC
Phone: 919-731-1203

Function: To provide preventative lead poisoning information to caregivers, physicians and the general public to prevent and control lead poisoning in children. Also to identify lead hazards and/or sources when children have elevated blood lead levels and require residential abatement of those hazards.

Services/Programs:

1. Routine blood lead screening of all children in Wayne County between 12 and 24 months of age who were not screened in a private provider's office
2. Re-screen children under 6 years old (periodically and/or annually) who are at risk of lead poisoning. (Determined by answering "yes" to any question on the lead questionnaire.)
3. Assist with identifying lead sources and counseling caregivers with suggestions to ultimately eliminate the lead hazard.
4. Annual inspection of daycare facilities for lead hazards
5. Inspection of suspected dwellings or schools for lead hazards
6. Sample collection of paint, dust, soil and water for lead content analysis in areas frequented by children with elevated blood lead levels.
7. Enforcement by Environmental Health Specialist of residential abatement standards to remove potential sources for lead poisoning.

Contact Person: Patsy Spears, Program Coordinator or Brenda Bass, Environmental Health Specialist

Eligibility: No adults

Fees: No charge for evaluations; abatement costs are the responsibility of the landlord

Area Served: Wayne County

Referral Process: Registration for routine blood lead screenings: 1:00p.m. – 3:00p.m. on Mondays or 8:00a.m. – 10:00a.m. on Tuesdays and Thursdays. (Or Call for Appointment)

Board of Elections – Wayne County

Address: 209 S. William St., Goldsboro NC
Phone: 919-731-1411

Function: Administers voter registration and elections.

Area Served: Wayne County

Office Hours: 8:00a.m. – 5:00p.m. (M-F)

Web: www.waynegov.com

Child Care Resource & Referral

Address: 801 S. William St., Goldsboro, NC
Phone: 919-735-3371

Services/Programs:

1. Provide parents with information regarding available child care
2. Offer child care providers additional training and technical assistance
3. Promote community awareness of child care issues
4. Provide advocacy for young children and quality of care

Contact Person: Valerie Wallace (ext. 231)
Fees: None
Area Served: Wayne County
Office Hours: 7:00a.m. – 6:00p.m. (M-TH – closed on Fridays)
Web: www.pfcw.org

Child Health Program (Wayne County Health Dept.)

Address: 301 N. Herman St., Goldsboro, NC
Phone: 919-731-1000 or 919-731-1203

Function: Provide a screening clinic staffed by RNs specifically trained for routine periodic child health assessments to provide physical and developmental assessments of children 2 months and older. Local pediatrician consultants evaluate all 2-week old infants and any other children with abnormal findings as referred by the RNs.

Services/Programs:

1. Physical assessment
2. Developmental assessment with age appropriate developmental stimulation suggestions
3. Vision and hearing screenings (2 months or older)
4. Dental health screenings, preventative education and referrals when needed
5. Immunizations
6. Preventative health education by nurses and nutritionists and counseling, when needed, by social workers
7. Lab tests
8. Abnormal findings are followed until normal or referred to other resources as indicated

Contact Person: Patsy Spear
Eligibility: Any child living in Wayne County age 2 months or older. (*Exception: children who are eligible for care at SJAFB hospital.*)
Fees: No charges. Medicaid children are encouraged to be followed by the physician of their choice unless there are reasons why they cannot attend their physician's office for routine preventative care.
Area Served: Wayne County
Office Hours: M-Th by appointment only. No clinic on 3rd Thursday of each month. Closed Fridays.
Web: www.waynegov.com

Child Service Coordination (Wayne County Health Dept.)

Address: 301 N. Herman St., Goldsboro, NC
Phone: 919-731-1000

Function: A statewide voluntary program that focuses on the organization of services and resources to respond to the needs of children and their families.

Services/Programs:

1. Provide home visits
2. Periodic medical, developmental, behavioral and psycho-social evaluation and follow-up
3. Identify and coordinate services with other agencies
4. Provide age appropriate educational material for development and stimulation
5. Provide referral to resources which include health care, special therapies, child care and counseling

Eligibility: Offered to families with children less than 3 years old who are at risk for developmental delay, disability, chronic illness or social-emotional disorder. Also offered to families with children less than 5 years old who have a diagnosed developmental delay, disability, chronic illness or social-emotional disorder.

Fees: None

Area Served: Wayne County

Office Hours: 7:00a.m. – 6:00p.m. (M-TH, closed on Fridays)

Web: www.waynegov.com

Child Support Enforcement Program (Wayne County DSS)

Address: Wayne County Courthouse, William St, Goldsboro

Phone: 919-705-1911

Function:

This agency is responsible for collecting child support to reimburse the state for public assistance money it has paid out to eligible families. The program's purpose is to ensure that absent parents support their children. The Eligibility Unit refers all Work First assistance recipient cases. Recipient cases are entitled to all five services available.

Services/Programs:

1. Absent parent location
2. Establishment of paternity
3. Establishment of a support obligation
4. Collection of support payments
5. Enforcement of support obligation

Contact Person: Susan Patton

Eligibility: Services are not limited to any individual but are available to everyone regardless of income.

Fees: There is an application fee for all non-recipient cases. No fee for public assistance recipients

Area Served: Wayne County

Office Hours: 7:00a.m. – 6:00p.m. (M-TH, closed on Fridays)

Web: www.waynegov.com

Children's Developmental Services Agency (CDSA)

Address: Goldsboro Office Located on Royall Avenue, Goldsboro, NC

Phone: 252-737-1177

Function: Provide identification and family focused developmental services and support, usually in the home.

Services/Programs:

1. Serve children birth to 3 years old who have developmental delays or are at risk for exhibiting delays later in life
2. Services provided by infant specialists, speech pathologists, and physical and occupational therapists

Eligibility: Call for more information

Fees: None

Area Served: Wayne County

Office Hours: 8:00a.m. – 5:00pm. (M-F)

Web: www.ncei.org/ei/index.html

Community Affairs Commission (City of Goldsboro)

Address: 214 Center St., Goldsboro, NC
Phone: 919-580-4359

Function: To investigate complaints of discrimination in housing, employment, recreation, education and public accommodations as well as plan and implement programs to alleviate problems.

Contact Person: J. Laterrie Ward, Director
Eligibility: Must be a resident of Goldsboro
Fees: None
Area Served: City of Goldsboro
Office Hours: 8:00a.m. – 5:00p.m. (M-F)
Web: www.ci.goldsboro.nc.us

Community Services Block Grant (WAGES)

Address: 601 Royall Ave., Goldsboro, NC
Phone: 919-734-1178, ext. 224

Function: To provide services to low-income citizens to increase their opportunities for self-sufficiency through various educational projects and special assistance.

Services/Programs:

1. Monthly trainings are offered to participants providing motivational and skills training to assist with job placement. Services include tuition, books, child care, transportation and special needs.
2. GED can be earned through Wayne Community College. Program provides needed services to assist in completing high school including books, child care and transportation.
3. Emergency assistance: provides needed services to help crisis situations such as rent, utilities, medical needs and food. (When funds are available).
4. Housing specialist provides assistance with housing needs.

Contact Person: Treda Dunn
Eligibility: Must be a Wayne County resident, have a family income within the NC poverty guidelines and meet specific criteria for each individual project.
Fees: None
Area Served: Wayne County
Office Hours: 8:00a.m. – 5:00p.m. (M-F)
Web: www.wagesnc.org

Community Soup Kitchen

Address: 112 West Oak St., Goldsboro
Phone: 919-731-3939

Function: To provide free hot meals daily to needy individuals.

Contact Person: Doricia Benton
Eligibility: No restrictions
Fees: None (Shoes & shirt required)
Office Hours: 8:30a.m. – 1:00 p.m. (Mon. – Sat. including holidays)

Consumer Credit Counseling Service

Address: 678 Spence Ave., Goldsboro NC (Green Tree Office Park)
Phone: 919-751-3868 (Or 1-888-381-3720)

Function: Provide credit counseling, consumer education and serve as a consumer advocate.

Services/Programs:

1. Financial seminars
2. Individual counseling
3. Debt management services

Contact Person: Cherry Hill
Eligibility: No restrictions
Fees: Varies. Fees are waived for low-income eligible persons.
Area Served: Unlimited
Office Hours: 8:00a.m. – 5:00p.m. (M-F)
Web: www.ccap-inc.org/cccs/

Crisis Intervention Program (Wayne County DSS)

Address: 301 N. Herman St., Goldsboro, NC
Phone: 919-580-4034

Function: Provide assistance to low-income families who are faced with a heating or cooling related crisis.

Contact Person: Vickie Thompson
Eligibility: Criteria is dependent upon service being offered
Fees: None
Area Served: Wayne County
Office Hours: 7:00a.m.-6:00p.m. (M-TH)
Web: www.waynegov.com

Domestic Violence Administration Office

Address: 719 E. Ash St., Goldsboro, NC
Phone: 919-736-1313

Function: To ensure the safety of domestic violence victims and their dependent children.

Contact Person: Mrs. Wooten
Fees: None
Services: Court advocacy services, 24 HR Hotline, support groups, domestic violence shelter
Area Served: Wayne County
Office Hours: 8:00a.m. – 5:00p.m. (M-F) 24 hr. hotline (English and Spanish)

Dropout Prevention Program (Wayne County Public Schools)

Address: 301 N. Herman St., Goldsboro, NC
Phone: Call your local Jr./Sr. high school

Function:

To identify potential dropouts from the Jr. and Sr. high school levels and provide additional support services to insure that each student completes high school. The Dropout Counselor monitors in-school suspension, assists with discipline problems, provides individual counseling and tutoring and acts as a liaison between home and school.

Area Served: Wayne County

Eastpointe (Mental Health Services)

Address: 100 S. James St, Goldsboro, NC
Phone: Direct Access to Services: 1-800-913-6109 (TTY: 1-888-819-5112)
Call Center: 1-800-513-4002

Services/Programs:

To provide management of comprehensive community services for mental health, developmental disabilities, and substance abuse to the citizens of Duplin, Lenoir, Sampson, and Wayne Counties.

Fees: Sliding Scale
Area Served: Wayne, Sampson, Lenoir, and Duplin Counties
Office Hours: 8:00a.m. – 5:00p.m. (M-F)
Web: www.eastpointe.net

Edgewood Community Developmental School

Address: 1601 Peachtree St., Goldsboro, NC
Phone: 919-731-5970

Function:

Serve exceptional children identified as moderately, severely or profoundly mentally handicapped and autistic. Operates under the auspices of the Wayne County Public Schools.

Contact Person: Tasha Adams
Eligibility: Must be diagnosed autistic or moderately to profoundly mentally handicapped and between the ages of 3 to 22 years old.
Fees: None
Area Served: Wayne County
Office Hours: 7:30a.m. – 4:30p.m. (M-F)
Web: www.waynecountyschools.org

English As A Second Language (Basic Skills, Wayne Community College)

Address: Walnut Building, Basic Skills Department
3000 Wayne Memorial Drive, Goldsboro, NC
Phone: 919-735-5151, ext. 6911

Function:

Designed for adults who want to learn the English language skills necessary to function effectively in an English-speaking environment. The curriculum is competency-based and provides instructional opportunities for adults with limited English proficiency to acquire skills in listening, speaking, reading, writing and comprehension of the English language. It also provides acculturation of the society of the United States.

Contact Person: Amelia Hall
Eligibility: Must be at least 18 years old and have limited English proficiency or a need to improve English speaking skills.
Fees: None
Area Served: Wayne County
Office Hours: 8:00a.m. – 6:00p.m. (M-Th); 8:00a.m. – 1:00p.m. (Fridays)
Web: www.waynecc.edu

Family Planning Services (Wayne County Health Department)

Address: 301 N. Herman St., Goldsboro, NC
Phone: 919-731-1248 or 919-731-1249

Function: Provide services to individuals who are experiencing an undesired pregnancy.

Services/Programs:

1. Counseling to assist individuals in looking at alternative solutions and the consequences
2. Information about family planning and sterilization resources are shared when appropriate

Contact Person: Steve Anderson
Eligibility: Criteria is dependent upon services being offered
Fees: None
Area Served: Wayne County
Office Hours: 7:00a.m. – 6:00p.m. (M-TH, closed on Fridays)
Web: www.waynegov.com

Food Stamp Program (Wayne County DSS)

Address: 301 N. Herman St., Goldsboro, NC
Phone: 919-580-4034

Function: Provide monthly benefits that help low-income households buy the food they need for good health.

Contact Person: Becky Thigpen (ext. 1041)
Eligibility: Based on income and resources. One may qualify for food stamps if he/she works for low wages, is unemployed or works part-time, receives welfare or other assistance payments, or is elderly or disable and lives on a small income. The amount of food stamps will vary according to the number of people in the family.
Fees: None
Area Served: Wayne County
Office Hours: 7:00a.m. – 6:00p.m. (M-TH, Closed on Fridays)
Web: www.waynegov.com

Fremont, Town of

Address: P.O. Box 4, Fremont, NC
Phone: 919-242-5151

Function: Provide the residents of the town of Fremont and its one mile extraterritorial jurisdiction with a variety of services.

Services/Programs:

1. Police Department
2. Fire Department
3. Water Department
4. Trash Department
5. Recycling Department
6. Electric Department

Contact Person: Diane Spellman
Area Served: Town of Fremont
Office Hours: 8:30a.m. – 5:00p.m. (M-F)

General Education Development (GED) (Basic Skills, Wayne Community College)

Address: 3000 Wayne Memorial Drive, Goldsboro, NC (Walnut Building)
Phone: 919-739-6908

Function:

Prepare students to pass the GED, a series of five tests designed to measure general educational competence. The program is designed for individualized educational plans of study. Upon successful completion of tests, the student is awarded a certificate that is recognized and generally accepted as equivalent to a high school diploma.

Contact Person: Sonja Redmon
Eligibility: Must be at least 16 years old and have not graduated from high school and not currently enrolled in public school.
Fees: No fee for tuition. Fees are charged for books, student ID, parking and GED tests.
Area Served: Wayne County
Office Hours: 8:00a.m. – 7:30p.m. (M-Th); 8:00a.m. – 12:00p.m. (Fridays – for high-level GED students)
Web: www.waynecc.edu

Goldsboro, City Of

Address: 200 N Center St., Goldsboro, NC
Phone: 919-580-4330

Function: Provide the residents of the city and its one mile extraterritorial jurisdiction with a variety of services.

Services/Programs:

1. Pass ordinances for maintaining and promoting the peace, good government and welfare for the city and morals and happiness of its citizens
2. Create, provide for, construct, regulate and maintain public works, buildings and improvements
3. Regulate amusements and safeguard the health, morals, comfort, safety, convenience and welfare of the people
4. Appropriate the money of the city for all lawful purposes
5. Sell, hold, manage and control property
6. Purchase, conduct, own, lease and acquire utilities

City Departments: City Manager, Community Affairs, Engineering Department, Finance Department, General Service/Maintenance, Fire Department, Inspections Department, Mayor's Office, Human Resources & Safety, Planning/Re-development, Police Department, Public Utilities, Recreation & Parks

Contact Person: Joseph Huffman, City Manager
Area Served: Goldsboro city limits and its one mile extraterritorial jurisdiction
Office Hours: 8:00a.m. – 5:00p.m. (M-F)
Web: www.ci.goldsboro.nc.us

Goldsboro Pediatrics

Address: 2706 Medical Office Place, Goldsboro, NC
Phone: 919-734-4736

Function: To provide comprehensive health care for children.

Area Served: Wayne County
Office Hours: 8:00a.m. – 8:30p.m. (M-F), 8:30a.m.-5:00p.m. (Sat.), 9:30a.m.-5:00p.m. (Sun.)
Web: www.goldsboropediatrics.com

Habitat for Humanity

Address: 131 E. Walnut St., Goldsboro, NC
Phone: 919-736-9592

Function: Provide affordable housing for low-income families.

Services/Programs:

Low-income housing to qualified buyers. Bi-Monthly informational meetings are held the first Monday of every other month at 6:00 p.m.

Contact Person: Tisha Moore

Web: www.habitatgoldsboro.org

Hispanic Community Development Center

Address: PO Box 442, Dudley, NC
Phone: 919-738-0604

Function:

Respond to the needs of all Hispanics in Wayne County and surrounding counties through the provision of information and services to better their quality of life.

Contact Person: Willie Catagena, Executive Director

Area Served: Wayne County and surrounding counties

House of Fordham

Address: 412 N. William St., Goldsboro, NC
Phone: 919-736-7352

Function: To house anyone needing a place to stay, feed people each day and to give clothing.

Services/Programs:

1. House of Fordham – halfway house for adult male substance abusers in recovery
2. House of Fordham II – halfway house for adult female substance abusers in recovery
3. House of Fordham III – shelter for individuals; shared kitchen facilities

Contact Person: Linda Burroughs, Director (922-2191- cell)

Eligibility: First come, first serve

Fees: Free if unemployed, otherwise \$30.00 for room. Clothes and food are free.

Area Served: Wayne County

Office Hours: Varies

Housing Authority (City of Goldsboro)

Address: 1729 Edgerton St, Goldsboro, NC
Phone: 919-735-5650

Function: To provide affordable housing to low-income families.

Contact Person: Gene Thomas, Director

Eligibility: A family must qualify as low income and have a good housing record.

Area Served: Goldsboro

Office Hours: 8:00a.m. – 5:00p.m. (M-F)

Immunizations (Wayne County Health Dept.)

Address: 301 N. Herman St., Goldsboro, NC
Phone: 919-731-1272

Function:

Public health is interested in your child and you receiving recommended immunizations. NC State Law requires that parents or legal guardians of a child living in NC must ensure that their child receives immunizations against infectious diseases at specific ages. The law also requires the basic series of immunizations to be completed before 2 years of age.

Services/Programs:

1. The Health Department provides all of the basic series of immunizations according to the recommended ages
2. In addition the Health Department provides TD booster shots every 10 years
3. Provides MMR booster before entering college for the first time

Contact Person: Debbie Garner, RN

Eligibility: Any NC child from birth to age 18 (or until graduation from high school). Available to adults for a minimal fee.

Fees: Immunizations are free for children who are birth-18 years old with Medicaid, Medicare, or who have no insurance. For further information, call the Health Department.

Area Served: Any NC resident

Office Hours: 7:00a.m. – 11:00a.m. and 1:00p.m.-5:00p.m. (M-TH, closed Fridays)

Additional Info.: Please note that parents who delay having their children immunized are exposing them to the risk of contracting infectious diseases that could cause permanent body or brain damage or even death. Adults are also at risk when necessary booster shots are neglected. Medical or religious exemptions must have written documentation on file from a doctor or church official.

Web: www.waynegov.com

Individual & Family Adjustment Services (Wayne County DSS)

Address: 1916 US Hwy 117 Bypass North., Goldsboro, NC
Phone: 919-580-4034

Function:

Provide counseling to clients who request assistance to enable them as individuals and/or families to clarify their problems and identify and make decisions that best meet their needs, both now and in the future. The social workers aim in providing this service is to enable the client to recognize, understand and cope with his/her problems and conflicts.

Services/Programs:

1. Areas that a worker may provide counseling most often include household management, consumer affairs, family life, alcoholism, drug addiction, mental retardation, emotional disturbance and school related problems.
2. Through establishment of a relationship with the client and social worker information, ideas and opinions can be mutually exchanged, options explored and positive action taken towards the problem at hand.

Contact Person: Vickie Thompson (Ext. 1077)

Eligibility: Any individual is eligible for this service on the basis of need and without regard to income.

Fees: None

Area Served: Wayne County

Office Hours: 7:00a.m. – 6:00p.m. (M-TH, closed Fridays)

Web: www.waynegov.com

Legal Aid of North Carolina (Wilson office)

Phone: 1-866-219-5262 or 919-731-2303 (Goldsboro Office) (Wilson office: 252-291-6851)

Function: To provide legal services to low-income individuals in civil matters.

Services/Programs:

1. Community legal education by providing speakers for community organizations about non-criminal legal matters
2. Court representation
3. Living wills, powers of attorney and wills

Contact Person: Mrs. Mack-Hillard

Eligibility: Low-income (125% of Federal Poverty Level)/Varies

Fees: None

Area Served: Wayne, Lenoir and Greene Counties (Branches: Wilson, Rocky Mount, Kinston)

Office Hours: Wilson- 8:30a.m. – 5:00p.m. (M-F), Goldsboro- 9:00a.m.-5:00p.m. (M-F)

Web: www.legalaidnc.org

Literacy Center (Wayne Community College.)

Address: 3000 Wayne Memorial Dr., Goldsboro, NC

Phone: 919-735-5151

Function: A learning center with up-to-date methods for teaching competency skills in, reading, writing and math. One-on-one tutoring, small group instruction and computer assisted programs of study are provided to adults in a relaxed atmosphere. Adults can pursue their own goals, whether studying for a high school diploma or GED, learning skills to improve the quality of their personal lives or learning job readiness skills.

Contact Person: Sonja Redmon

Eligibility: Must be at least 18 years old (ages 16 or 17with special permission) and have not graduated from high school and not currently enrolled in public school. High school transcripts are required.

Fees: None

Area Served: Wayne County

Office Hours: 8:00a.m. – 7:30p.m. (M-Th)

Web: www.waynecc.edu

Low Income Energy Assistance (Wayne County DSS)

Address: 301 N. Herman St., Goldsboro, NC

Phone: 919-580-4034

Function: Provide one-time cash payment annually to help families pay their heating bills.

Request Deadlines:

The application process usually starts in mid-October and runs until the end of November. The county processes the applications on a daily basis and applicants are notified within days of approval or denial. All approved applications are sent a check in early February. This program is not a first-come, first-serve program. Those who apply any time during the application period will receive payment if they are found eligible. The exact amount of the benefit cannot be determined until all applications are processed. The total applications are divided into the total money available and all checks are mailed at the same time. The dollar amounts will vary depending upon household size, household income and type of fuel used.

Eligibility: Based on income and resources

Fees: None

Area Served: Wayne County

Office Hours: 7:00a.m. – 6:00p.m. (M-TH, closed Fridays)

Web: www.waynegov.com

Maternal Health Program (Wayne County Health Dept.)

Address: 301 N. Herman St., Goldsboro, NC
Phone: 919-731-1000 919-731-1005 (Appointments)

Function: Offer routine and high risk prenatal care to pregnant and postpartum females in an effort to improve pregnancy outcome and promote health of mothers and babies.

Services/Programs:

1. Physical examination and interview to obtain past and present health history
2. Laboratory testing (hemoglobin, syphilis, gonorrhea, chlamydia, Hepatitis, Rubella, Sickle Cell, urinalysis, HIV, and AFP-optional)
3. Height, weight, blood pressure
4. Nutritional assessment and counseling
5. WIC certification
6. Ultrasounds
7. Non-stress fetal monitoring
8. Social work assessment and counseling
9. Clinic prenatal classes, parenting, Lamaze and breastfeeding classes

Contact Person: Rose Wagner

Eligibility: Must be a Wayne County resident and qualify financially for Maternal Health guidelines and/or be eligible for Medicaid.

Area Served: Wayne County

Office Hours: 7:00a.m.-6:00p.m. (M-TH, closed Fridays)

Web: www.waynegov.com

Mount Olive Housing Authority

Address: 108 W. Main St., Mt. Olive, NC
Phone: 919-658-6682

Function: To provide affordable housing to low-income families.

Contact Person: Elizabeth Howell

Eligibility: Must qualify as low-income

Area Served: Mt. Olive and surrounding areas

Office Hours: 7:00a.m.-5:00p.m. (M-TH), 8:00a.m.-12:00p.m. (Fridays)

Mount Olive, Town Of

Address: 114 E. James St., Mt. Olive, NC
Phone: 919-658-9539

Function: To provide services to the residents of the town.

Contact Person: Ray McDonald (Ext. 109)

Area Served: Town of Mt. Olive

Office Hours: 8:00a.m. – 5:00p.m. (M-F)

NC Cooperative Extension Service (Wayne County)

Address: 208 W Chestnut St., Goldsboro, NC
Phone: 919-731-1520

Function: Offer educational programs in agriculture, youth related issues and family consumer science.

Services/Programs:

1. Youth and adult programs
2. Community resources development
3. Environmental quality
4. Family living sciences: canning, housing, landscaping, nutrition, education, cooking, balancing family income
5. Farm management assistance
6. County 4-H program
7. Extension Homemakers program
8. Young Farmer's Organization

Contact Person: Howard Scott
Eligibility: Available to all Wayne County residents. 4-H programs available to children ages 6-19.
Fees: None
Area Served: Wayne County
Office Hours: 8:00a.m. – 5:00p.m. (M-F)
Web: www.ces.ncsu.edu

NC Employment Security Commission

Address: 2006 Wayne Memorial Dr., Goldsboro, NC
Phone: 919-731-7950

Function: Provide placement service to applicants and employers, to provide unemployment insurance assistance, and to act as a referral service to other agencies.

Services/Programs:

1. Job referral
2. Clerical testing
3. Counseling
4. Labor market information
5. Employer technical services
6. Services to Veterans
7. Services to special applicant groups (elderly workers, persons with disabilities and youth)
8. Unemployment insurance tax assistance

Contact Person: William Pate, Manager
Eligibility: No restrictions
Fees: None
Area Served: Wayne County
Office Hours: 8:30a.m. – 5:00p.m. (M-F)
Web: www.ncesc.com/default.aspx

Project Share (Wayne County DSS)

Address: 1916 US Hwy 117 Bypass North, Goldsboro, NC
Phone: 919-580-4034

Function: Administer Project Share, a program designed to assist low-income residents with heating expenses.

Contact Person: Vickie Thompson (Ext. 1077)
Eligibility: Dependent upon the service being offered
Fees: None
Area Served: Wayne County
Office Hours: 7:00a.m. – 6:00p.m. (M-TH, closed Fridays)
Web: www.waynegov.com

Protective Services for Adults (Wayne County DSS)

Address: 100 S. James St., Goldsboro, NC
Phone: 919-580-4034 (Hotline: 919-705-1774)

Function: Receive and evaluate allegations of abuse, neglect and/or exploitation of elderly or disabled adults.

Contact Person: Vickie Thompson
Eligibility: Depends on service being offered
Fees: None
Area Served: Wayne County
Office Hours: 7:00a.m. – 6:00p.m. (M-TH, closed Fridays)
Web: www.waynegov.com

Read to Succeed

Phone:

North East Elementary:	919-705-6030
Rosewood Elementary:	919-705-6040
North Drive Elementary:	919-731-5950
Carver Hts. Elementary:	919-731-5910
Eastern Wayne Elementary:	919-751-7130
Meadow Lane Elementary:	919-751-7150
Fremont Elementary:	919-242-3410
Carver Elementary:	919-658-7330

Function:

A Wayne County Public Schools program in which volunteers assist kindergarten through 2nd graders to improve their reading skills, self-esteem and social skills. Volunteers are asked to attend a training/orientation session at their chosen school, visit the school one hour each week and work with the same 1 to 3 children each week. Volunteers listen to the child read, read to him or help him learn to write the alphabet. Please contact one of the schools listed above for more information. (Web: www.waynecountyschools.org)

Salvation Army

Address: 610 N. William St., Goldsboro, NC
Phone: 919-735-4811 (Emergency: 919-735-1435)

Function:

To disseminate Christian truths, supply basic human necessities, provide personal counseling and to undertake the moral regeneration and physical rehabilitation of all persons in need who come within the sphere of influence. Also to give human services, provide food, shelter, clothing, utilities, rent and emergency shelter for transient and homeless individuals.

Services/Programs:

1. Family counseling services
2. Thrift Store
3. Youth program (free summer camp)

Contact Person: Major Andrew Wiley
Eligibility: No restrictions
Fees: None
Area Served: Wayne & Sampson counties
Office Hours: 8:30a.m. – 4:30p.m. (M-F) Emergencies may call after hours
Web: www.salvationarmy.org

Section VIII Housing (Goldsboro Housing Authority)

Address: 1608 E. Holly St., Goldsboro, NC
Phone: 919-736-2785

Function: Provide decent, safe and sanitary housing to low and moderate income families.

Contact Person: Gail Edmundson (See: Housing Authority of Goldsboro)

Success in School

Address: Wilson County DSS, 100 Gold Street, Wilson, NC 27893
Phone: 252-293-4338 or 252-206-4202

Function:

The Success in School initiative targets teenage custodial parents receiving child car subsidy in order to remain in public school and work toward obtaining their high school diploma. The program provides intensive case management intervention including "best practice" strategies to encourage, support, educate, and motivate teenage mothers to continue attending public school with the goal of achieving their high school diploma.

Contact Person: Tiffany Heffington or Nekia Lyons
Area Served: Wilson County
Office Hours: 8:00a.m. – 5:00pm. (M-F)
Web: www.wilsoncountydss.org

Supplemental Security Income (SSI) (Social Security Admin.)

Address: 2605 Medical Office Place, Goldsboro, NC
Phone: 800-772-1213 (TTY: 800-325-0778)

Function: SSI is a Federal financial assistance program available in all 50 states.

Contact Person: Social Security Administration
Eligibility: Individuals who are low-income, persons who are over age 65, blind or disabled and who meet the Social Security standards of disability.
Area Served: Wayne and Duplin Counties
Office Hours: 9:00a.m. – 4:00p.m. (M-F)
Web: www.socialsecurity.gov

TEDI BEAR Children's Advocacy Center

Address: The Brody School of Medicine, 2303 Executive Circle, Greenville, NC 27834
Phone: 252-744-TEDI (8334)

Function: TEDI BEAR Children's Advocacy Center provides child abuse education, evaluation, prevention, and treatment to eastern North Carolina's children, their families, and their communities.

Contact Person: Julie Gill
Eligibility: None
Fees: None
Area Served: Eastern North Carolina
Office Hours: 8:00a.m. – 5:00p.m. (M-F)
Web: <http://www.ecu.edu/cs-dhs/TEDIBEAR/>

Transportation (Wayne County DSS)

Address: 301 N. Herman St., Goldsboro, NC
Phone: 919-580-4034
Function: Transportation is provided to eligible Medicaid clients to secure health and medical care who otherwise have no means of obtaining it.

Contact Person: Vickie Thompson
Eligibility: Based on service being offered
Fees: None
Area Served: Wayne County
Office Hours: 7:00a.m. – 6:00p.m. (M-TH, closed Fridays)
Web: www.waynegov.com

United Church Ministries

Address: 119 W. Walnut St., Goldsboro, NC
Phone: 919-734-0480
Function: Cooperative interdenominational organization which serves people in need.

Services/Programs:

1. Financial assistance (as money is available)
2. Food pantry for distribution
3. Public restroom
4. Referral to and coordination with community resources to meet needs

Contact Person: Mary Fail
Eligibility: Persons having an unforeseen emergency/crisis situation for legitimate needs.
Fees: None
Area Served: Wayne County
Office Hours: 10:00a.m. – 1:00p.m. (M-F)

WAGES (Wayne Action Group for Economic Solvency, Inc.)

Address: 601 Royall Ave., Goldsboro, NC
Phone: 919-734-1178

Function: Local non-profit corporation which strives to stimulate a better focusing of all available local, state, private and federal resources upon the goal of enabling low-income citizens of all ages to attain the skills, knowledge and motivation to become self-sufficient. WAGES endeavors to increase the understanding and causes of poverty and seeks to alleviate broad community problems by planning, developing and administering human resource programs.

Services/Programs:

1. Community Services Block Grant (CSBG) program
2. Foster Grandparent Program
3. Senior Companion Program
4. Nutrition Program for the Elderly
5. Weatherization Program
6. Food Service
7. Head Start and Early Head Start
8. Extended Day Care for Head Start & Early Head Start
9. Wayne County First Steps

Eligibility: Varies within specific programs.**Area Served:** Wayne County**Office Hours:** 8:00a.m. – 5:00p.m. (M-F)**Web:** www.wagesnc.org**W.A.T.C.H Mobile Medical Unit****Address:** 2700 Wayne Memorial Drive, Goldsboro, NC**Phone:** 919-222-4450 (for appointments)**Services/Programs:**

WATCH Mobile Medical Unit travels to predetermined locations each month to provide primary and acute health care to the uninsured population of Wayne County. All medical visits, including necessary lab work, are provided free of charge to uninsured persons residing in Wayne County. Care is provided by mid-level practitioners, nurse aides and volunteers. The clinic offers the following services: Primary Medical Care, Specialty Medical Care, and Medication Assistance Program

Eligibility: Services provided to uninsured residents of Wayne County**Fees:** None**Area Served:** Wayne County**Office Hours:** 9:00a.m. – 3:00p.m. (M-F)**Wayne Community College****Address:** 3000 Wayne Memorial Drive, Goldsboro, NC**Phone:** 919-735-5151**Services/Programs:**

1. College transfer program
2. Various technical and vocational programs
3. Special training in law enforcement and fire fighting
4. New and expanded industrial building
5. Cultural activities
6. Literacy programs (GED, Adult Basic Education, Adult High School Diploma, English as a Second Language: see Literacy Program)
7. General adult vocation occupations

Eligibility: Contact the Registrar's Office**Fees:** No application fee. Other fees vary according to student's interest.**Area Served:** No restrictions**Office Hours:** 8:00a.m. – 10:00p.m. (M-F)**Web:** www.waynecc.edu

Wayne County Dept. of Social Services

Address: 301 N. Herman St., Goldsboro, NC
Phone: 919-580-4034

Function: Provide direct services that address issues of poverty, family violence and exploitation. Wayne County DSS provides citizens with resources and services to maximize their well being and self-determination. We aim to prevent abuse, neglect and exploitation of vulnerable citizens (the poor, the children, the aged, the disabled and the sick) as well as promote self-reliance and self-sufficiency for individuals and families.

Services/Programs:

1. Child and Family Social Work
2. Adult Social Work
3. Economic Services Program

Area Served: Wayne County
Office Hours: 7:00a.m. – 6:00p.m. (M-TH, closed Fridays)
Web: www.waynegov.com

Wayne County Health Department

Address: 301 N. Herman St., Goldsboro, NC
Phone: 919-731-1000

Function:

To provide preventative health programs, services and leadership that encourage and promote personal and community health. The Health Department operates under the direction of the Health Director and the Wayne County Board of Health.

Services/Programs:

1. Adult Health Screening Program
2. AIDS/HIV testing and counseling
3. Child health
4. Child Service Coordination
5. Dental health
6. Environmental health
7. Family Planning
8. General clinic
9. Immunizations
10. Laboratory services
11. Maternal Health Program
12. Medical Records/Registration
13. Orthopedic clinic
14. Pharmacy
15. Sexually Transmitted Diseases Clinic
16. Tuberculosis program
17. Vital records
18. Woman, Infants and Children (WIC) program

Eligibility: Varies according to services provided
Fees: Vary according to program and services
Area Served: Wayne County
Office Hours: 7:00a.m. – 6:00p.m. (M-TH, closed Fridays)
Web: www.waynegov.com

Wayne County Public Library

Address: 1001 E. Ash St., Goldsboro, NC
Phone: 919-735-1824

Services/Programs:

1. Circulation of books, audiovisual materials, audio books and videos
2. Inter-library loan for books, films and genealogical materials
3. Service to the elderly, homebound and disadvantaged children
4. Reference information including federal income tax forms, foreign language videos/books, Internet, local history, genealogy, News-Argus microfilm back to 1850, state income tax forms, story time, summer reading program for children, typewriter and word processing.

Contact Person: Jane Rustin

Eligibility: Must be a resident of Wayne County. To become a registered borrower, a person must present identification with present address.

Fees: No fee to become a borrower (\$10 if out of county)

Area Served: Wayne County

Office Hours: 9:00a.m. – 9:00p.m. (M-Th); 9:00a.m. – 5:30p.m. (Fri. & Sat.)
1:00 p.m. – 5:00p.m. (Sundays- September thru May only)

Web: www.wcpl.org

Wayne County Public Schools

Address: Administrative Offices: Royall Avenue., Goldsboro, NC
Phone: 919-731-5900

Function: Kindergarten through 12th grade education.

Contact Person: Administrative Offices

Area Served: Wayne County

Office Hours: 8:00a.m. – 5:00p.m. (M-F)

Web: www.waynecountypublicschools.org

Wayne County Register of Deeds Office

Address: Wayne County Courthouse., Goldsboro, NC
Phone: 919-731-1449

Function: Maintain register of legal documents and records, license, permits and statistics.

Services/Programs:

1. Recordings and copies of the following:
 - Birth certificates, death certificates, marriage certificates for Wayne County
 - Real estate transactions
 - Notary Public
 - Service discharge for the veteran
 - UCC recordings
 - Issues marriage licenses

Contact Person: Lois Mooring

Fees: Vary according to service provided

Area Served: Wayne County

Office Hours: 8:00a.m. – 5:00pm. (M-F)

Web: www.waynegov.com

Wayne County Sheriff's Department

Address: P.O. Box 1877, Goldsboro, NC
Phone: 919-731-1007

Function: Law enforcement.

Contact Person: Sheriff Carey Winders
Area Served: Wayne County
Office Hours: 24hrs. a day, 7 days a week
Web: www.waynegov.com

Wayne Memorial Hospital

Address: 2700 Wayne Memorial Drive., Goldsboro, NC
Phone: 919-736-1110

Function: To provide acute inpatient, emergency and referred outpatient services.

Services/Programs:

1. Acute Inpatient Care
 - General medical, and surgical
 - Obstetrical and gynecological
 - Nursery and pediatric
 - Intensive and coronary
 - Psychiatric
 - Cancer
2. Emergency Services: Qualified physicians on duty at all times
3. Outpatient diagnostic and therapeutic care
 - X-ray and laboratory
 - Electrocardiograms and electroencephalograms for diagnosis
 - Eastern Regional Surgery Center
4. Patient and Family Services
 - Social workers provide counseling, guidance and referral services for discharge planning
 - Senior Companions are available on a limited basis

Contact Person: J. William Paugh, Administrator
Eligibility: Patients are referred by a physician, except those requiring emergency treatment
Fees: Vary according to the service needed
Area Served: Wayne and surrounding five counties
Office Hours: 24 hrs. per day/7 days per week
Web: www.waynehealth.org

G.A.T.E.WAY Transit (Wayne County Public Transportation)

Address: 600 N. Madison Ave., Goldsboro, NC
Phone: 919-736-1374 or 919-731-1626

Function: Provide coordinated transportation service with agencies and individuals.

Services/Programs: Public transportation service within Wayne County

Contact Person: Allan Steebug
Eligibility: No restrictions
Fees: Bus Fare is \$1.00
Area Served: Wayne County
Office Hours: 8:00a.m. – 5:00p.m. (M-F)

Wayne Uplift Resource Center

Address: 1906 Edgerton St., Goldsboro, NC
Phone: 919-735-4262

Function:

To help low-income families develop both as individuals and as a community to overcome obstacles and search for solutions. The Wayne Uplift Resource Center collaborates with proven programs like Head Start and MOTHEREAD with innovative initiatives tailored to the specific needs of the residents of Fairview, Lincoln, Seymour and Courtyard apartments in an effort to realize the project's primary goals.

Services/Programs:

1. MOTHEREAD
2. Adult Basic Education
3. Community Outreach events
4. 4-H After School Program
5. Employment training program
6. Parenting classes
7. Nutrition & exercise classes
8. Health Fair
9. Voter registration drive
10. AIDS awareness
11. Community prayer meetings
12. Community Watch Program
13. Sewing classes
14. Parks and recreation activities
15. Substance abuse prevention
16. Church services for Fairview and surrounding communities

Contact Person: Linda Holden-Cox, Director
Eligibility: Limited to Fairview, Lincoln, Seymour and Courtyard residents
Fees: None
Office Hours: 8:00a.m. – 5:00p.m. (M-F)

Weatherization Program (WAGES)

Address: 601 E. Royall Ave., Goldsboro, NC
Phone: 919-734-1178

Function:

Weatherizing homes of low-income individuals who are elderly, have children under the age of 6, or have disabilities. Improvements are to insure the maximum use of energy and to conserve heat in the winter and cool in the summer.

Contact Person: Mark Smith
Fees: None
Area Served: Wayne, Lenoir and Greene counties
Office Hours: 8:00a.m. – 3:00p.m. (M-F)
Web: www.wagesnc.org

Women, Infants & Children (WIC) (Wayne County Health Dept.)

Address: 301 N. Herman St., Goldsboro, NC
Phone: 731-1276

Function:

A federally funded supplemental nutrition program that provides nutrition education and supplemental foods to pregnant, postpartum and breastfeeding women, infants and children under the age of five.

Services/Programs:

1. Individual nutrition assessment and counseling
2. Issue WIC vouchers for nutritious foods
3. Breastfeeding assistance
4. Referrals

Eligibility: To participate clients must: 1) be a resident of Wayne County, 2) meet income guidelines, 3) have a medical nutritional risk, and 4) meet one of the following criteria:

- Woman (pregnant, postpartum to 6 mos. Or breastfeeding to 1yr) or custodial guardian
- Infant (up to 1yr. Of age)
- Child (up to 5yrs of age)

Fees: None

Area Served: Wayne County

Office Hours: 7:00a.m.-6:00p.m. (M-TH, closed Fridays)

Branches: For military call the WIC office at SJAFB: 919-705-1779 (Mon. – Thu.)
Mt. Olive residents call: 919-658-8006 (Wed. only)

Workforce Investment Act (WIA)

Address: Wayne Community College Continuing Education, Goldsboro, NC

Phone: 739-6900

Function:

Assist individuals age 16-21 to obtain their secondary education (GED or adult high school diploma) and to become gainfully employed.

Area Served: Wayne County

Web: www.waynecc.edu

Domestic Violence Resource List

WAYNE UPLIFT RESOURCE ASSOCIATION

- (919) 736-1313
- Located next to DSS on corner of Ash and Lionel Street.
- Can stop in to complete paperwork, 719 E. Ash Street, Goldsboro.
- If situation is an emergency, other options for shelter will be looked in to.
- Can assist families with young children.

ESTHER'S REFUGE

- (919)344-8445
- Located at 108 Terrace Court, Goldsboro, NC
- Can stop in to complete application
- Faith-based program, participants attend church services
- Will accept young children in emergency situations
- Participant can be in program for 6 months
- Program costs \$85.00 per week or \$340.00 per month
- Takes up to 2 weeks to enroll in program